



Consumer Grievance Policy

(Leave with Consumer)

It is the policy of this Vendor to provide all consumers and those seeking services with a copy of the Client Grievance Policy and an opportunity to file a grievance. If you choose to file a grievance, you are assured that no adverse repercussions will occur to you in any future interaction with this vendor. A grievance may be filed for the following reason:

1. YOU FEEL THAT THE SERVICES WERE NOT EFFECTIVE.
2. YOU FEEL THAT YOU WERE IMPROPERLY DENIED SERVICES FROM THIS VENDOR.

You, or someone you ask to help you, should put your grievance in writing below on the space provided to you. Then please mail this form back to the office with attention to the Director. The Director will call you in a timely fashion with further discussion.

1. I am unhappy with the services that I am now receiving, or receive, because:

2. I feel that I was denied services because:

Name: _____

Address: _____

Telephone: _____

Signature: _____

Date: _____

Attach additional explanation or information if necessary